



Student Grievances Policies and Procedures

Student Grievances

The ability to give and receive feedback is a professional behavior physician assistant students are expected to develop. PA faculty members strive to continuously develop in their role as educators. We encourage students to communicate concerns regarding the program to the appropriate individual(s) in a discreet and constructive manner. If a student has concerns about an instructor or class, the student should communicate directly to the person involved.

If a student is unable to communicate with the involved person, s/he may communicate with the program director, their assigned PA faculty advisor, or their enrollment counselor. If concerns are not addressed to the satisfaction of the student, or for concerns that are not course or instructor specific, the student should communicate with the program director. The program director will collect information regarding the incident, and follow program, college, and legal policies to determine a course of action, in consultation with any necessary administrative officials at the school. The program director will document and keep on file complaints received and actions taken. Information about Title IX grievance procedures and academic appeals can be found in the Northwestern College Student Handbook.